

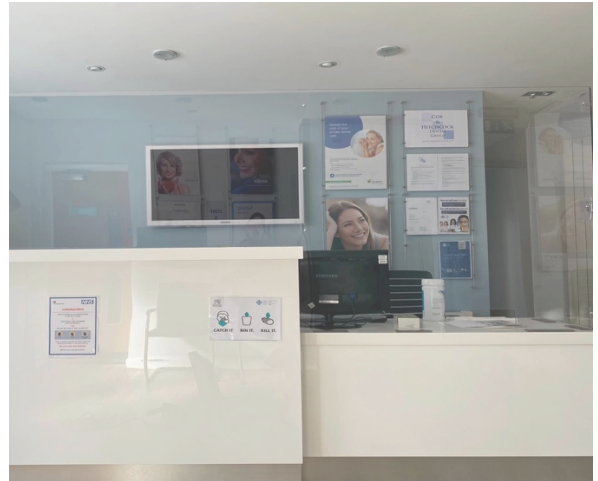
OUR NEW WAY OF WORKING

We have been following Welsh government guidelines and working through our back log of NHS patients with urgent treatment needs.

As of October 1st (as long as guidelines stay the same), we will begin seeing routine NHS treatment.

How things have changed:

- Reduced number of patients we are able to see a day.
- Times blocked between appointments
- Full PPE
- Practice layout
- COVID screenings on the portal and on the arrival of your appointment
- Temperature checks and hands sanitized
- New equipment
- Extended hours
- Extra dentists employed



Frequently asked questions:

“Why do I have to wait so long for an appointment?”

Following guidelines, we have to see a reduced number of patients a day. We have employed more dentists and extended hours to try and meet the demand, but unfortunately there will still be a wait.

“Why can’t I book an afternoon appointment for my examination”

At the moment we have distinct sessions for treatments, these have to be separate from examinations.

IF YOU HAVE ANY QUESTIONS
PLEASE CONTACT OUR RECEPTION
TEAM WHO WILL BE HAPPY TO
HELP.

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